10

Sofas, sofa beds and armchairs

10 years free guarantee

© Inter IKEA Systems B.V. 2014/2018

10

Everyday life at home puts high demands on sofas, sofa beds and armchairs. Our sofas are rigorously tested to comply with our strict standards for quality and durability as well as with the highest standards for domestic use. This means that we can offer you a 10-year guarantee against defects in materials and workmanship that covers frames and cushions of our sofas. This guarantee is subject to the terms and conditions stated in this folder.

How long is the guarantee valid?

The guarantee for sofas remains in force for ten (10) years and is valid from the date of purchase. The guarantee is valid for Greece. Provided that the IKEA care instructions are properly followed and that their use is domestic, the sofas' potential lifespan is fifteen (15) years. The original purchase receipt is required as proof of purchase. STOCKHOLM **2025** series is covered under 25 years guarantee.

What is covered under this guarantee?

The guarantee is valid from the original date of purchase of the product and if it has been purchased from an IKEA store in Greece. This guarantee applies to domestic use only and covers defects in material and workmanship in

- frames
- seat and back cushions, in the following products:

- ÄLEBY armchair
- ÄLVDALEN sofa bed
- ANGERSBY sofas
- ÅRSUNDA armchair
- ÄPPLARYD sofa series
- BACKSALEN sofa series
- BÅRSLÖV sofa bed
- BINGSTA armchairs
- DYVLINGE armchairs
- EKENÄS armchairs and footstools
- EKENÄSET armchairs
- EKERÖ armchairs
- EKHOLMA sofa series
- EKOLSUND armchairs
- EKTORP sofa series
- ESSEBODA sofas
- FRIDHULT sofa bed
- FRIHETEN sofa bed
- FROSET armchairs
- FRÖSLÖV sofas
- GÄVLE armchairs
- GISTAD armchairs
- GLOSTAD sofas
- HAMMARN sofa bed
- HAVBERG armchairs and footstools
- HERRÄKRA armchairs
- HOLMSUND sofa bed
- HYLTARP sofas
- ISMANTORP armchairs
- JATTEBO sofas
- KIVIK sofa series
- KLIPPAN sofas
- LANDSKRONA sofa series
- LINNEBÄCK armchair
- LILLEHEM sofas
- LILLESÄTER sofa series
- LYCKSELE sofa bedMUREN armchair
- MANNARP sofas
- MOFALLA easy chair
- NOLMYRA armchairs
- NYHAMN sofa bed
- ÖNNESTAD armchairs
- OSKARSHAMN armchairs and footstools
- PÄRUP sofas
- PERSBOL
- POÄNG armchairs and footstools
- REMSTA armchairs
- ROCKSJÖN sofa series

- SALTJÖBADEN sofa series
- SALTMYRAN sofas
- SJÄLSÖ armchair
- SKÅLBODA armchairs
- SOTENÄS armchairs
- SORVALLEN sofa series
- SÖDERHAMN sofa series
- SKÖNABÄCK sofa bed
- STOCKHOLM sofa series
- STOCKSUND sofa series
- STRANDMON armchairs and footstools
- SLATORP sofa series
- TULLSTA armchair
- TORNSBORG sofa bed
- UPPÅKRA sofa series
- VEDBO armchairs
- VIMLE sofa series
- VINLIDEN sofa series
- VISKAFORS sofas
- VRETSTORP sofa bed

Products and parts not covered under this guarantee

This guarantee does not apply to:
- Fabric covers
- POÄNG cushions
- POÄNG childrens armchair
- STRANDMON childrens armchair

The guarantee is valid only for domestic use.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.

This guarantee does not cover consequential or incidental damage.

Our sofas and armchairs are put to the test

At IKEA we test all our sofas and armchairs to be sure they're durable. And we're especially tough on the ones that have long guarantees. For example, we push 100 kilo weights onto the seat 50,000 times – and 30 kilo weights onto the back just as many times. We do all this to be sure the frames retain their stability and the cushions their resilience and comfort. The guarantees we give are proof that our sofas and armchairs can take being used often and for a long time – and an assurance for you as a customer.

Care instructions

The cushions need to be cared for so that they maintain their comfort. They need to be plumped up on a regular basis, at least once a month. They should also be alternated, so that the cushions used most often change places with those used less often.

Tighten the screws on the legs after two weeks of use, and make sure they stay tight by checking them a couple of times per year.

Washable covers
- Follow the care and cleaning instructions.
- Iron while still slightly damp.
- Refit the cover while it is still slightly damp. The cover stretches more easily when damp, so it is easier and quicker to get it into the right shape. Note! It is important, however, that the cover is not too damp when it is replaced on the frame.

Leather
- Vacuum regularly with a soft vacuum brush.
- Keep leather furniture out of direct sunlight and leave a gap of at least 30 cm (12 in) to any sources of heat in order to prevent the leather from drying out.
- Clean thoroughly once or twice a year. Use leather care products.
- Never clean with detergents.
- White or light-coloured leather furniture is sensitive to strong colours like those in red wine or coffee. For that reason, it is important to wipe of immediately.

NOTE!

STOCKHOLM leather sofa
Use with care and clean using the soft brush attachment on your vacuum.
If needed, wipe the surface with a slightly damp cloth. Do not use leather care products.

Read more in the care and advice instruction that comes with the product.

How country, provincial and state law applies
This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need assistance
Contact your local IKEA store. You will find the address and phone number at IKEA.gr

Save the receipt

It is your proof of purchase and required for the guarantee to apply.

If anything happens, or if you're not satisfied, just contact IKEA at IKEA.gr

© Inter IKEA Systems B.V. 2014/2018